Luxaflex Benelux increases productivity and ensures business continuity with Arcserve UDP

CLIENT PROFILE

Industry: Home Decor
Company: Luxaflex Benelux
Employees: approx. 200

Luxaflex® window styling

BUSINESS
Luxaflex Benelux is the leading brand for window coverings in Europe and Australia. Its innovative products let consumers control light and heat and add beauty in any room.

CHALLENGE
With the existing solution taking up to four days to complete weekend backups, Luxaflex Benelux decided to look for a disaster recovery solution that would deliver better time and cost savings.

SOLUTION
With Arcserve UDP, major backups now take just 10 hours and daily backups are assured, fast and backed up to the cloud as part of a new disaster recovery process enabled by the solution.

BENEFIT
The company can now restore data quickly and easily, safeguarding operations, productivity and customer satisfaction. The Arcserve solution also enables cost savings and frees up IT resources, further enhancing user productivity.

BUSINESS

Creating innovative window coverings

The Luxaflex Benelux brand was established in Europe in 1951 with the ground-breaking arrival of the first Venetian Blind. This unique product transformed window treatments and quickly captured the hearts of many Europeans with its exceptional design and unique functionality for light control and privacy.

Since then, the brand has continued to lead the industry with award-winning, custom-made products recognised for their design aesthetic, outstanding quality and advanced solutions to everyday practical needs: insulation at the window, managing natural light and heat, child safety, privacy and much more.

Luxaflex Benelux is a brand of Hunter Douglas N.V., the world's leading manufacturer of window coverings and a major manufacturer of innovative architectural products. Headquartered in Rotterdam, the group consists of 130 companies in more than 100 countries and employs 19,500 people.

CHALLENGE

Safeguarding operations and productivity

The company relies on two datacenters in the Netherlands to support its entire business operation for the Netherlands and Belgium and some functions in France. One datacenter is the backbone of Luxaflex Benelux's production facilities in Eindhoven, while the other is at the company main site in Hardinxveld-Giessendam.

Both datacenters underpin the company's core systems and processes, including sales, manufacturing, invoicing and email, so safeguarding against data loss and making sure systems can be restored is a key priority.

The company's previous tape backup solution was protecting a significant volume of data. Full backups representing five terabytes of data were executed each weekend, but could take up to four days to complete.

Menno Scheelings, ICT Coordinator for Luxaflex Benelux, comments, "We needed a reliable backup solution to ensure we could restore all of our data at any time – losing a single day's data could potentially cause significant distruption and costs."

Backup tapes were stored on-site at each datacenter, which meant that restoring operations in the event of an incident would be challenging as well as costly.

The company recognised that an efficient and reliable backup and disaster recovery solution was essential to safeguard operations and productivity and, ultimately, financial performance and customer satisfaction.

SOLUTION

Fast, efficient backup

Luxaflex Benelux researched the market and consulted its IT partner, WSB Solutions, that recommended Arcserve UDP. Following a demonstration and evaluation of other potential solutions, Arcserve UDP stood out for its efficiency and simplicity.

Scheelings explains, "Ease of management was a key requirement, and Arcserve UDP was more intuitive and simple to use compared to other solutions that offered less impressive technology and greater complexity, while being more expensive."

With Arcserve UDP, Luxaflex Benelux now backs up data to disk, and weekend backups are completed in just eight to 10 hours compared with up to four days previously. Restoring a virtual machine can also be done in 30 to 40 minutes instead of the whole day it would take using tapes.

"The speed and performance of Arcserve UDP means that we are not at risk of losing one or two days' operations," comments Scheelings.

The solution is also highly automated, including sending out email confirmations of backup completion or alerts for any incidents. This means that the IT team no longer needs to spend time handling tapes, checking backups, or even restarting failed processes, all of which save time and resources.

Cloud-based disaster recovery

Using Arcserve UDP and working with WSB Solutions, Luxaflex Benelux has also established effective disaster recovery procedures. Each night, backup disks are replicated to WSB Solutions' cloud platform, further safeguarding Luxaflex Benelux's daily operations. The solution's deduplication capabilities enhance the process due to the high levels of compression, and therefore reduction in data volumes.

"Arcserve UDP's deduplication function not only reduces costs in terms of datacenter storage, it also makes backing up data to the cloud faster and easier," explains Scheelings.

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> – **Menno Scheelings,** ICT Coordinator
> "

The company now plans to use Arcserve UDP to consolidate its datacenters to a single location. The solution will be used to clone the machines currently located in Eindhoven and provision them in Hardinxveld-Giessendam using the bare metal restore functionality. Consolidation will remove duplication, for example only one email server will be needed instead of two currently, and it will reduce the number of servers to be managed, which will further streamline backup and recovery.

"Consolidating our datacenters will lead to additional cost and time savings, and Arcserve UDP will enable us to achieve this much more easily and quickly," says Scheelings.

BENEFIT

Ensuring continuity and increasing productivity

With Arcserve UDP, the company can be sure that data is protected and that files, systems, and even entire datacenter operations can be restored quickly and easily. This ensures business continuity for its users and production facilities, which in turn will safeguard the satisfaction of Luxaflex Benelux dealers and customers.

The solution is also delivering cost savings as a result of reduced storage volumes, and significant time savings for the company's IT team through high levels of automation and simpler management. "Arcserve UDP is freeing up eight hours of time each week, which can now be spent on better supporting users and increasing their productivity," confirms Scheelings.

Using Arcserve UDP, Luxaflex Benelux has been able to:

- Make cost savings

- Free up time and resources

- Increase user productivity

- Ensure business continuity.

"Arcserve UDP has enabled us to save time and money while safeguarding continuity for our users and operations, and customer satisfaction," confirms Scheelings.

"For WSB Solutions, working with Arcserve generates opportunities for optimal business continuity solutions, increase of network (LAN/WAN) performance and cost savings," concludes Kristian van Lieshout, Sales Consultant for WSB Solutions.

For more information on Arcserve, **please visit arcserve.com**